













## Changing nature of business

- From vertical "Command and Control" hierarchies to:
  - Horizontal, multi-dimensional, multi-modal, collaboration
  - A global, Web-connected, IT-leveled, playing field
  - "Real time" sharing and distribution of knowledge/work -regardless of: Geography, Distance, Language
- From simple "make or buy" decisions to "digitize, decompose, and move work around"
- · From labor v. capital to employee v. consumer







































